

Meal charge policy

Our meal payments are made through our FACTS system. If your account is negative, our FACTS system will email you once a week until your account is in the positive. If a family is continuously late then the school will send out reminders, and billing. We also send reminders out when we do our weekly newsletter for everyone to get their accounts up to date.

We do not use a debt collections agency to collect unpaid funds.

We do not refuse meals to students based on outstanding meal balance. All students will receive meals whether or not they owe on their account.

Once a student participant has placed a meal on a tray or has otherwise been served the meal, the meal may not be subsequently withdrawn from the student by the cashier or other school official, whether or not the student has an outstanding meals balance.

Any free or reduced eligible student will not be refused reimbursable meals even if that student has an outstanding debt.